

TERMS AND CONDITIONS:

15% DISCOUNT FOR FIRST PURCHASE FOR SUBSCRIBING TO THE NEWSLETTER AND PURCHASE OF 2 (TWO) FULL-PRICED PRODUCTS (hereinafter "Promotion")

1. Organizer - the company operating under the company name OTCF S.A. having its registered address in Kraków (ul. Saska 25C, Kraków 30-720), registered by the District Court for Kraków - Śródmieście, XI Commercial Division of the National Court Register, under KRS number 0000555276, NIP tax identification number 9451978451, REGON state statistical number 356630870, the share capital of PLN 7,384,500 (fully paid up), 4F Online Shop Customer Service Office telephone number +48 12 351 06 71 (fees charged as per the operator's rates), e-mail address: support@4fstore.com
2. Duration of the Promotion: The Promotion begins on 31.01.2025 at 00:00 am GMT+1 and closes on 31.01.2026 at 23:59 pm GMT+1.
3. Each Customer is entitled to take part in the Promotion only once, i.e. during the first purchase.
4. The Promotion is offered via <https://4fstore.com/> (hereinafter "E-Store").
5. The Promotion entitles the Customer to a 15 % discount upon fulfillment of the conditions referred to in point 6.
6. The conditions of the discount are the following:
 - a. conclusion of the Newsletter service agreement rendered by the Organizer, i.e. signing up for the Newsletter according to Chapter IVa of the Terms and Conditions of the Online Store. Upon signing up the Customer shall receive an email message to the address indicated by the Customer with a 15 % discount code.
 - b. purchase of two (2) 4F or 4F Junior products available in the offer of the Online Store (hereinafter "Promotional Products") that are not subject to other promotions, discount campaigns, coupons, loyalty cards, etc.
 - c. insert a discount code in the Cart section when finalizing the transaction in the Online Store.
7. The discount cannot be used in conjunction with other promotions, discount campaigns, coupons, loyalty cards, etc.
8. The validity of a discount code is 7 days from the receipt date.
9. The terms of purchase in the E-store are available on <https://4fstore.com/> in the Terms and Conditions available on <https://4fstore.com/promotion-regulations>.
10. Products purchased in the Promotion are subject to return or exchange under the rules specified in the Rules of Return and Exchange of Goods in the E-Store, available at <https://4fstore.com/>.

11. If the products are returned after the end of the Promotion, the discount cannot be used again.
12. Usage of this Promotion is deemed acceptance of these terms and conditions.
13. If any provisions of these terms and conditions are held invalid, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
14. Customers using the Promotion may submit complaints regarding the Promotion, in particular the terms and conditions of the Promotion, to the Organizer (hereinafter "Complaint(s)") in a form demonstrating their will sufficiently.
15. In order to facilitate the submission of a Complaint, the Organizer recommends the following:
 - a. a complaint should be sent electronically to the e-mail address: support@4fstore.com or in writing to the address of the Organizer's registered office: OTCF S.A., Saska 25C, 30-720 Kraków, with the note: "Complaint".
 - b. a complaint should contain data such as: name, surname, e-mail address, or telephone number and a reason for a Complaint.
16. The provisions stated in point 14 are solely recommendations for a Customer and do not affect the effectiveness of submitting Complaints in a different manner stipulated in the Terms and Conditions of the E-store.
17. In the event of any deficiencies in the submitted Complaint, preventing its consideration, the Organizer will ask for its completion referring to the Customer's details according to point 14 b).
18. The Organizer will consider each Complaint and respond to it by providing an answer immediately and no later than within 14 days from the date of its submission. The Organizer will inform on a method of considering the Complaint in a manner indicated in the Complaint, and if not indicated it shall be analogous to the method of submitting the Complaint.
19. Complaints regarding products purchased during Promotion will be considered by the Organizer in accordance with generally applicable laws.
20. Detailed information on complaints about goods is available on the E-Store website.
21. The Organizer reserves the right to make changes to the Terms and Conditions for important reasons, including:
 - a. changes in the law regulating the rules of distance selling;
 - b. organizational reasons affecting changes in the scope of: address data, name or legal form of the Organizer;
 - c. technical or technological changes affecting the functionality of the E-Store;

- d. acting for the benefit of customers by extending the duration of the Promotion or enlarging the range of products available during the Promotion.
22. Customers using the Promotion will be informed about the change in the Terms and Conditions by publishing it on the E-Store website.
23. Amendments to the Terms and Conditions will come into force following 1 (one) calendar day from the date of publication of the changes.
24. Save to the extent that you exercise your right as a consumer to bring an action in or rely on the laws of your country of domicile, the interpretation, construction, effect, and enforceability of these Terms and Conditions shall be governed by Polish law, and you and we agree to submit to the non-exclusive jurisdiction of Polish courts for the determination of disputes.
25. If you have a complaint about this Promotion, you have the right to refer the dispute to the EU's Online Dispute Resolution Platform at <http://ec.europa.eu/consumers/odr>. If you decide to use this service, please use the following email address when completing the form: support@4fstore.com
26. These Terms and Conditions are valid from 31.01.2025.