

PROMOTION REGULATIONS

-20% on everything with purchase of at least 2 pieces

(hereinafter referred to as the "Promotion")

GENERAL PROVISIONS

1. These Promotion Terms and Conditions define the scope, conditions of use and complaint procedure of the Promotion, as well as the obligations of the Organizer and the rights of persons participating in the Promotion.
2. The Organizer of the Promotion is: **OTCF S.A. with its registered office in Kraków**, 25C Saska Street, 30-720 Kraków, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Krakow-Śródmieście in Krakow, XI Commercial Division of the National Court Register under KRS number: 0000555276, the amount of the share capital PLN 7,384,500 (paid in full), NIP: 9451978451, REGON: 356630870, BDO: 000005025 (hereinafter referred to as the "Organizer").

TERMS AND CONDITIONS OF THE PROMOTION

3. The Promotion is organized in the Organizer's online store operated at: <https://4fstore.com/> (hereinafter: "**Online Store**") as well as in the 4F Mobile Application run by the Organizer (hereinafter: "**Application**").
4. The Promotion is available to Customers within the meaning of the Terms and Conditions of the Online Store and the Terms and Conditions of the Application, respectively.
5. Promotion period: from 27.03.2025, 20:00 to 01.04.2025, 23:59 GMT +1.
6. The Promotion consists in granting **a 20% discount on all 4F, 4F Junior products** (hereinafter referred to as the "**Promotional Product**"), available in the offer of the Online Store and the Application **with the purchase of at least 2 (two) pieces of Promotional Products** (hereinafter referred to as the "**Discount**").
7. In order to use the Discount, it is necessary to enter the discount code correctly: **2-20** in the designated field called "DISCOUNT CODE" in the cart view when placing an order.
8. The discount is calculated on the current price of the Promotional Product.
9. The promotion cannot be combined with other promotions, discount campaigns, coupons, loyalty cards, etc. requiring entering discount codes in the appropriate field, allowing the price to be reduced on the terms specified in separate regulations, unless these regulations state otherwise.

RETURN OF PROMOTIONAL PRODUCTS

1. In the case of purchases in the Online Store or the Application, Clients who are consumers within the meaning of Article 22¹ of the Polish Civil Code (hereinafter: "**Consumers**") may withdraw from the contract for the sale of Promotional Products and return the Promotional Products to the Organizer:

1. on the terms set out in Chapter VIII of the Terms and Conditions of the Online Store and in the "Returns" tab, available on the website of the Online Store, in the case of purchases in the Online store, or
 2. on the terms set out in Chapter VIII of the Terms and Conditions of the Application and in the tab: "Returns and Complaints", available in the tab: "Frequently asked questions" visible in the Application Settings, in the case of purchases in the Application.
- II. The provision of paragraph 1 shall also apply to a natural person concluding an agreement directly related to his or her business activity, if it follows from the content of the agreement that it is not of a professional nature for that person, resulting in particular from the subject of his or her business activity, made available on the basis of the provisions on the Central Registration and Information on Business (hereinafter: "**Person with Consumer Rights**").

COMPLAINTS

1. Customers using the Promotion may submit complaints regarding the Promotion, in particular the terms and conditions of the Promotion, to the Organizer in any way that sufficiently discloses their will (hereinafter: "**Complaints**").
2. In order to facilitate the submission of the Complaint, the Organizer recommends that the complaint should be submitted to:
 - a) contained in particular the following data: name, surname, e-mail address or telephone number, reason for the Complaint,
 - b) has been sent electronically to the following e-mail address: bok@otcf.pl or in writing to the address of the Organizer's registered office: OTCF S.A., 25 Saska Street, 30-720 Kraków, with the note: "Complaint".
3. The Customer using the Promotion does not have to use or follow the above recommendations of the Organizer, and the lack of use does not affect the effectiveness of submitting Complaints submitted without the above recommendations.
4. In the event of any deficiencies in the submitted Complaint, preventing its consideration, the Organizer will ask for their completion in accordance with the address details of the Client using the Promotion indicated in the Complaint.
5. The Organizer shall consider each Complaint and respond to it by providing an answer on the manner of its consideration immediately, no later than within 14 days from the date of submission of the Complaint. The Organizer shall inform about the manner of handling the Complaint in the manner indicated in the Complaint, and if this method is not indicated, in the manner analogous to the manner of submitting the Complaint.
6. Complaints regarding Promotional Products will be considered by the Organizer in accordance with the applicable law, i.e. in the case of Promotional Products purchased by:
 - a) Consumers and Persons with Consumer Rights – based on the provisions of the Act on Consumer Rights of 30 May 2014 on the basis of the principles of the seller's liability for non-conformity of goods with the contract,
 - b) other entities – based on the provisions of the Polish Civil Code, on the basis of the principles of the seller's liability under the warranty for defects.
7. Detailed information on complaints about goods is available:

- a) on the Online Store's website in [Chapter IX of the Online Store's Terms and Conditions](#) and in the Customer Service section, in the "[Complaints](#)" tab in the case of purchases in the Online Store;
- b) in the Application in [Chapter IX of the Application Terms and Conditions](#) and in the "[Returns and complaints](#)" tab, available in the "[Frequently Asked Questions](#)" tab visible in the Application Settings, in the case of in-App purchases.

PERSONAL DATA PROTECTION

Detailed rules regarding the processing and protection of personal data are regulated by the Privacy Policy available in the [Online Store](#) and in the [Application](#) in the "Terms and Conditions" tab in the Application Settings.

FINAL PROVISIONS

1. In matters not covered by these Promotion Regulations, the provisions [of the Online Store](#) Terms and Conditions and [the Application Terms and Conditions](#) as well as the provisions of Polish law, in particular the Act of 23 April 1964 on the Polish Civil Code and the Act of 30 May 2014 on consumer rights, shall apply.
2. The Organizer reserves the right to amend the Terms and Conditions for important reasons, including:
 - a) changes in the law regulating the rules of distance selling;
 - b) organizational reasons affecting changes in the scope of: address data, name or legal form of the Organizer;
 - c) technical or technological changes affecting the functionality of the Online Store or the Application, whereby these changes in relation to the distance contract concluded by the Consumer or a Person with Consumer Rights may not turn out to be less favorable than the terms and conditions in force at the time of using the Promotion;
 - d) acting for the benefit of Customers by extending the duration of the Promotion or expanding the range of Promotional Products.
3. Customers using the Promotion will be informed about the change in the Terms and Conditions by publishing them on the Online Store's website and in the Application.
4. Changes to these Terms and Conditions will enter into force after 1 calendar day from the date of publication of the changes.
5. These Terms and Conditions shall enter into force on 27.03.2025 These Terms and Conditions are available on the Online Store's website and in the Application.