

TERMS AND CONDITIONS:

50 EUR VOUCHER CODE - Südtirol Gardenissima Festival

(The discount cannot be used in conjunction with any other promotions, coupons, vouchers, temporary discount cards, etc.)

Hereinafter referred to as the Promotion

1. Promoter - the company operating under the company name OTCF S.A. having its registered address in Kraków (ul. Saska 25C, Kraków 30-720), registered by the District Court for Kraków - Śródmieście, XI Commercial Division of the National Court Register, under KRS number 0000555276, NIP tax identification number 9451978451, REGON state statistical number 356630870, the share capital of PLN 7,384,500 (fully paid up), 4F Online Shop Customer Service Office telephone number +48 12 351 06 71 (fees charged as per the operator's rates), e-mail address: support@4fstore.com

2. Duration of the Promotion: the promotion begins on 25.03.2023 at 00:00 am GMT+1 and closes on 30.06.2023 at 23:59 pm GMT+1.

3. The Promotion is offered through the E-Store <https://4fstore.com/> (hereinafter referred to as E-Store).

4. The Promotion entitles the customer to a 50 EUR discount on products available in the offer of the Online Store with a minimum spend of 51 EUR.

5. The condition for using the discount is the correct entry of the voucher code in the shopping cart while completing the transaction in the E-Store. The voucher code is not a means of payment, nor can it be exchanged for money or transferred to a credit card.

6. The discount cannot be used in conjunction with any other discount or promotion.

8. The terms of purchase in the E-store are available on <https://4fstore.com/> in the Terms and Conditions available on <https://4fstore.com/promotion-regulations>.

9. Products purchased in the Promotion are subject to return or exchange under the rules specified in the Rules of Return and Exchange of Goods in the E-Store, available at <https://4fstore.com/>.

10. If the products are returned after the end of the Promotion, the discount cannot be used again.

11. Entry into this promotion is deemed acceptance of these terms and conditions.

12. If any provisions of these terms and conditions are held invalid, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

13. Customers using the Promotion may submit complaints regarding the Promotion, in particular the terms and conditions of the Promotion, to the Promoter (hereinafter: "Complaints") in any way sufficiently revealing their will.

14. In order to facilitate the submission of a Complaint, the Promoter recommends that the complaint:

a) contained in particular the following data: name, surname, e-mail address or telephone number, reason for the Complaint,

b) was sent electronically to the e-mail address: bok@otcf.pl or in writing to the address of the Promoter's registered office: OTCF S.A., Saska 25C, 30-720 Kraków, with the note: "Complaint".

15. The above recommendations of the Promoter, a customer using the Promotion does not have to use or be guided by it, and the lack of use does not affect the effectiveness of submitting Complaints submitted without the above-mentioned recommendations.

16. In the event of any deficiencies in the submitted Complaint, preventing its consideration, the Promoter will ask for their supplementation in accordance with the address details of a customer using the Promotion, indicated in the Complaint.

17. The Promoter will consider each Complaint and respond to it by providing an answer on the manner of its consideration immediately, no later than within 14 days from the date of submission of the Complaint. The Promoter will inform about the method of considering the Complaint in the manner indicated in the Complaint, and if this method is not indicated, in a manner analogous to the method of submitting the Complaint.

18. Complaints regarding products purchased during Promotion will be considered by the Promoter in accordance with generally applicable laws.

19. Detailed information on complaints about goods are available on the E-Store website.

20. Save to the extent that you exercise your right as a consumer to bring an action in or rely on the laws of your country of domicile, the interpretation, construction, effect, and enforceability of these Terms and Conditions shall be governed by Polish law, and you and we agree to submit to the non-exclusive jurisdiction of Polish courts for the determination of disputes.

21. The Promoter reserves the right to make changes to the Terms and Conditions for important reasons, including:

a) changes in the law regulating the rules of distance selling;

b) organizational reasons affecting changes in the scope of: address data, name or legal form of the Promoter;

c) technical or technological changes affecting the functionality of the E-Store;

d) acting for the benefit of customers by extending the duration of the Promotion or enlarging the range of products available during the Promotion.

22. Customers using the Promotion will be informed about the change in the Terms and Conditions by publishing it on the E-Store website.

23. Amendments to the Terms and Conditions will come into force after 1 calendar day from the date of publication of the changes.

24. These Terms and Conditions are valid from 25.03.2023.